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From the JIBC Editor-in-Chief

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Dr Agarwal an international expert on ICT, Internet Governance and Policy. He has lectured around the world on IT Strategy, eCommerce, eGovernance and Technology Policy. Other than his full time responsibilities, he is serving as Co-Chair of ISOC AC (Internet Society); High-Level-Adviser to UN GAID and member of numerous editorial boards/review panels. He is currently Director of Europe Asia Business School (EABS), Pune.

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I was recently interacting with David Garvin, Professor at Harvard Business School. I asked him what is the key difference you find in developed & developing world. He said the financial system; the financial system of developed world is pro-active, big and robust that's why it has fallen badly. Whereas, the financial system of developing world is like a small solid iron ball which rolls smoothly. I couldn't agree more. After witnessing the events in last few quarters, it appears the world will survive.

This issue is divided into two parts a) the regular JIBC issue and b) Special issue for ICEP09. In this regular issue we have articles from Belgium, Canada, Kuwait, The Netherlands and Malaysia.

Joren De Wachter talks about return of public domain in his interesting article. Joren argues; for effective innovation, the IP should be placed in public domain. Davide Maria Parrilli in his article analysis of the European VAT regime applicable to electronically supplied services (e.s.s.).

Dominique Ferrand in his article (published in French) talks about the competitive advantage gained by Chinese companies by using e-marketplace effectively. In his another article (published in French) Dominique gives overview of vision and program strategies of e-business at the University of Ottawa.

Hernan E. Riquelme investigates Internet Banking Customer Satisfaction and Online Service Attributes in banking in Kuwait. The article findings suggest that satisfaction can be generated through improving courtesy, content, timeliness and product and services offered. In another article Rosli Mohamad find the trends of prior studies in electronic commerce adoption in small & medium scale industries. Arnoud Engelfriet in his article gives insights on European Patent Convention drafted in 1978 and its implication on today's business.

The other part of this issue is published along with the regular one; please feel free to send your comments/observations/views to me directly.

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